

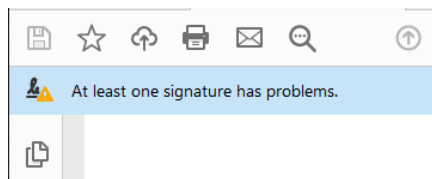
# How to verify digitally signed documents

The PDF document you have is digitally signed. Electronic signatures are a new technology that guarantee that computer files have been created by the signer and that their contents have not been tampered with. To make confirmation of the validity of the electronic signature, please follow instructions below.



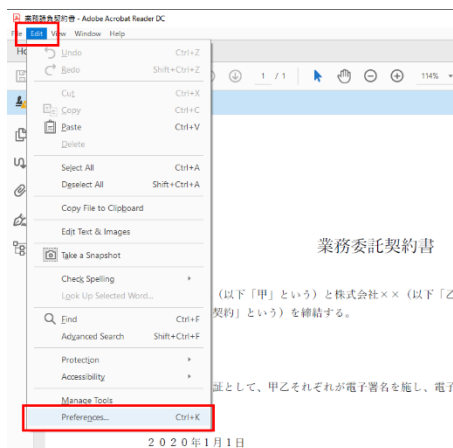
## (1) At least one signature has problems

When you open a document with Acrobat, the message below may appear in the upper left of the window. In this case, follow the instructions from (2) on your own PC.



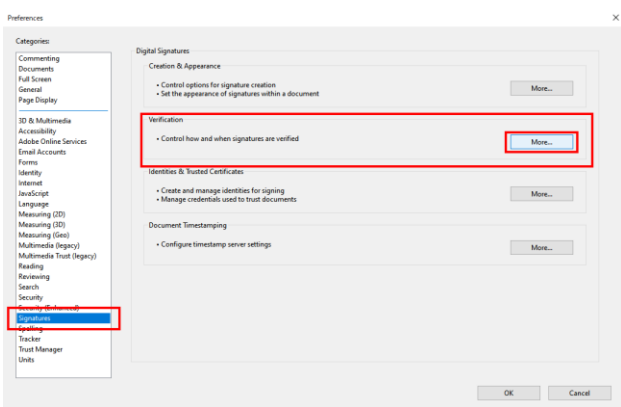
## (2) Edit "Preferences"

Select "Edit", then "Preferences" at the top menu of Acrobat.



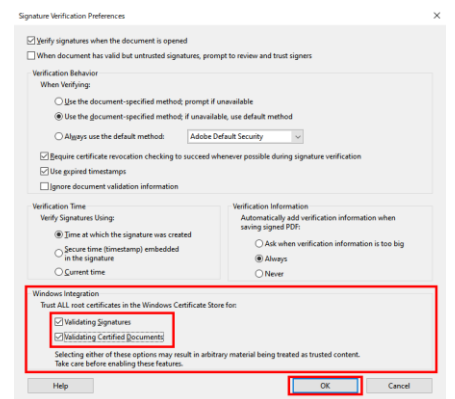
## (3) Configure "Verification" setting

The window below will open. Click "Signature" in the left side list, the right side will be displayed as below. Then, click the "More" button in the "Validation" section.



## (4) Enable "Windows integration"

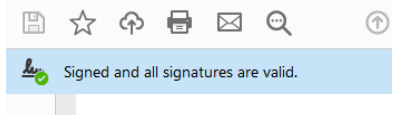
A window like right figure will appear. Check "Validating Signatures" and "Validating Certified Documents" in the "Windows Integration" section.



Finally, click the "OK" button to close the window. Also close the window opened in (3) with "OK".

## (5) Completed, validation status will be OK

After that, if you open the electronically signed documents in Acrobat, the display at the top of the screen will be "Signed and all signatures are valid".



## Why, this configuration?

For electronic signatures, we use a technology equivalent to a handwritten signature called a "electronic certificate". Our electronic certificate is issued by JIPDEC (<https://english.jipdec.or.jp/>), and is issued after strict identification of the signer.

The settings in this document is to notify Acrobat that trust JIPDEC, that is, identification process at the issuance.

## InfraWare, Inc.

The document was created by InfraWare, Inc., the JCAN certificate issuer. For more information, please see the URL below.

<https://www.infra-ware.net/support/acrobat-verify/>